

BULLETIN

Industry Divisions



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Dear Member

Some good news.

Today the Australian Banking Association announced Australian banks will defer loan repayments for small businesses affected by COVID-19 for six months.

The assistance will apply to more than \$100bn of existing small business loans. VACC applauds the move after repeatedly lobbying for loan assistance for small businesses.

Today's announcement will make a big difference for the hundreds of thousands of businesses we represent and the people whose jobs depend on them.

The ABA is urging business chambers and industry associations to help inform small businesses. This is the time for people in business to call their bank and ask for help.

In the meantime, VACC continues to lobby for a raft of other measures to support Australian small businesses, including putting cash in the hand of small business owners and employees facing uncertain futures.

Bank, Phone Number & Website:

- AMP 1300 130 191 [Experiencing financial hardship](#)
- ANZ 1800 252 845 [Customer Connect](#)
- Arab Bank 1800 64 64 84 [Hardship Assistance](#)
- Bank Australia 132 888 [Contact Us](#)
- Bank of Sydney 13 95 00 [Financial Hardship](#)
- BOQ 1800 079 866 [Financial Hardship Assistance](#)
- Bank SA 1800 679 461 [BankSA Assist](#)
- Bankwest 1300 769 173 [Experiencing financial hardship](#)
- Bendigo and Adelaide Bank 1300 652 146 [Financial difficulty assistance](#)
- Citibank 1800 722 879 [Hardship assistance](#)
- Commonwealth Bank 1300 720 814 [Emergency assistance](#)
- HSBC 1300 555 988 [Financial difficulty](#)
- ING 1300 349 166 [Financial Hardship](#)
- Macquarie Bank 1300 363 330 [Financial Hardship](#)
- ME Bank 1300 500 520 [ME Bank financial hardship](#)

- MyState 13 800 1 [MyState financial hardship](#)
- NAB 1800 701 599 [Financial Hardship](#)
- Rabobank 1800 025 484 [Financial Hardship](#)
- Rural Bank 1800 660 115 [Financial Hardship](#)
- St. George Bank 1800 629 795 [St. George Assist](#)
- Suncorp Bank 1800 225 223 [Suncorp Customer Assist](#)
- Westpac 132 142 [Westpac Assist](#)

VACC will ensure our members are continually updated of any further government announcements.

John Guest

Leader Industry Divisions and Policy

VACC

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